

Well-being Protocols the 60th Annual Convention in San Antonio: Questions & Answers

As we continue taking important steps to provide for the health and safety of our attendees, we ask that you review our COVID-19 information and policies below. By registering for this event you agree to adhere to the below policies to sustain a healthy and safe environment for our attendees. It's important that we all respond responsibly and transparently to these health precautions. Any and all private health and personal data will be treated with confidentiality and sensitivity.

Because COVID-19 is extremely contagious and is spread mainly from person-to-person contact, Equipment Leasing and Finance Association ("ELFA") has adopted preventative measures to reduce the spread of the COVID virus at its conferences and events in accordance with guidance published by the U.S. Centers for Disease Control and Prevention for events and gatherings, in coordination with event host properties. ELFA will comply with all applicable requirements imposed by state, provincial, and local health authorities for the locality in which the conference or event takes place. However, ELFA cannot guarantee that conference attendees will not become infected with COVID-19.

Individuals who fall within either of the categories listed below should not attend ELFA conferences or events:

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 1. Individuals who are experiencing, or within the 14 days prior to the conference or event have experienced, [symptoms associated with COVID-19](#); or
 2. Individuals who believe that they may have been exposed to a confirmed or suspected case of COVID-19 or have been diagnosed with COVID-19 and are not yet cleared as non-contagious by state or local public health authorities or the health care team responsible for their treatment.

Conference and event attendees should self-monitor for [signs and symptoms of COVID-19](#) and are asked to contact ELFA at meetings@elfaonline.org if experiencing symptoms of COVID-19 within 14 days after participating in an ELFA conference or event.

ELFA considers the safety of all those onsite as our top priority. We will be implementing protocols that give all attendees choice as it relates to health and safety. Our expectation is we will be mindful of our colleagues, hotel staff and the general public visiting the hotel and practice safety protocols protecting the good of the whole community.

This space will be updated as guidance changes and we get closer to the event. Below you will find additional answers to common questions as you prepare to travel to San Antonio.

Q. Do we need to wear masks while attending Annual Convention?

A. Per CDC guidelines, to maximize protection from the Delta variant and prevent possibly spreading it to others, we ask attendees, regardless of vaccination status, to consider wearing a mask in the event spaces during event programming.

Q. Are vaccinations required to attend the Annual Convention?

A. While we encourage our in-person attendees to be fully vaccinated. We are not requiring proof of vaccination to attend. ELFA is pleased to offer virtual participation from the comfort of your home or office for those who are unvaccinated or prefer not to/are unable to travel. Register for on-site or virtual registration [here](#).

Q. What additional precautions is ELFA taking during the Annual Convention?

A. ELFA has adopted a series of well-being protocols that we ask attendees to follow while attending the conference in-person. This includes asking all attendees to consider wearing a mask indoors, per recently updated CDC guidance, exercising regular proper hygiene activities such as washing hands or using hand sanitizer, offering mixed seating options in meeting rooms and others.

Q. Will there be extra masks or hand sanitizer available at Annual Convention?

A. ELFA will have a limited supply of disposable face masks if you lose or forget yours. Just stop by the Registration desk to inquire. We will have hand sanitization stations throughout the event space. If you need more, stop by Registration!

Q. I'm excited to be in-person again, but I'm not sure how to interact with other attendees. Any suggestions?

A. We're excited to see you in-person again too! At Registration you will be able to self-select a ribbon for your badge to indicate your comfort level for networking. Ribbons will identify your comfort level with being approached by other attendees: **Green** – High 5's and Handshakes. Frequent Hand Washing/Sanitizing. **Yellow** – Elbows Only. Still Being Cautious. **Red** – No Contact. 6 Feet Apart. Social Distancing. And, you can change your mind! Just stop by Registration to pick up a new ribbon if your comfort level changes throughout your stay.

Q. Will ELFA use microphones for Q&A during sessions?

A. No. We encourage all attendees to download the conference [ELFA Engage App](#) where you can pose questions or upvote questions from other attendees during education sessions and general sessions. ELFA staff moderators will ask questions on behalf of the audience based on those submissions in the mobile app. Speakers will remind attendees of how to submit questions at the beginning of each session.

Q. What is ELFA’s cancellation policy?

A. We encourage you to switch to virtual attendance if you are no longer able to attend in person. However, if you do need to cancel, we request cancellations be in writing (meetings@elfaonline.org) and received on/before October 8, 2021.

- Cancellations received on/before October 8, 2021 will be assessed a \$100 processing fee.
- Cancellations received after October 8, 2021 are not refundable unless deemed necessary by the ongoing pandemic
- Cancellations after the conclusion of the conference are not refundable.
- In- person substitutions are accepted.
- Switching to virtual attendance is encouraged should you choose not to attend in-person.
- “No Shows” are not refundable.

General Guidance

COVID-19 Symptoms or Exposure: Attendees should not attend the conference if they are experiencing or exhibiting any COVID-19 related symptoms or if they have become recently exposed to a person with a positive and confirmed case of COVID-19 within the past 14 days.

Respect your fellow attendees. At registration you will be able to self-select a ribbon for your badge to indicate your comfort level for networking. Exercising regular proper hygiene activities such as washing hands or using hand sanitizer during the convention.